

Edgar Filing: SUPPORTSOFT INC - Form SC 13G/A

SUPPORTSOFT INC  
Form SC 13G/A  
February 05, 2009

UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549

SCHEDULE 13G/A  
Under the Securities Exchange Act of 1934  
(Amendment No. 1)

SupportSoft, Inc.  
(Name of Issuer)

Common Stock  
(Title of Class of Securities)

868587106  
(CUSIP Number)

December 31, 2008  
(Date of Event Which Requires Filing of this Statement)

Check the appropriate box to designate the rule pursuant to which this Schedule is filed:

Rule 13d-1(b)

Rule 13d-1(c)

Rule 13d-1(d)

\*The remainder of this cover page shall be filled out for a reporting person's initial filing on this form with respect to the subject class of securities, and for any subsequent amendment containing information which would alter the disclosures provided in a prior cover page.

The information required in the remainder of this cover page shall not be deemed to be "filed" for the purpose of Section 18 of the Securities Exchange Act of 1934 ("Act") or otherwise subject to the liabilities of that section of the Act but shall be subject to all other provisions of the Act (however, see the Notes).

CUSIP No. 868587106

1. Names of Reporting Person

Intana Management, LLC

I.R.S. Identification Nos. of above person: 20-3867498

2. Check the Appropriate Box if a Member Of a Group

(a)

(b)

3. SEC Use Only

Edgar Filing: SUPPORTSOFT INC - Form SC 13G/A

4. Citizenship or Place of Organization  
Delaware, United States
5. Sole Voting Power: 0  
Number of Shares Beneficially Owned by Each Reporting Person With
6. Shared Voting Power: 3,274,266
7. Sole Dispositive Power: 0
8. Shared Dispositive Power: 3,274,266
9. Aggregate Amount Beneficially Owned by Each Reporting Person  
3,274,266
10. Check if the Aggregate Amount in Row (9) Excludes Certain Shares
11. Percent of Class Represented by Amount in Row (9)  
7.07%
12. Type of Reporting Person  
IA
- Item 1. (a) Issuer: SupportSoft, Inc.  
Address:  
1900 Seaport Boulevard  
3rd Floor  
Redwood City, CA 94063
- Item 2. (a) Name of Persons Filing:  
Intana Management, LLC
- (b) Address of Principal Business Offices:  
Intana Management, LLC  
505 Park Avenue, 3rd Floor  
New York, NY 10022  
United States
- (c) Citizenship:  
Please refer to Item 4 on each cover sheet for each filing person
- (d) Title of Class of Securities  
Common Stock
- (e) CUSIP Number: 868587106
- Item 3. This Schedule 13G is filed pursuant to Rule 13d-1(c) under the Securities Exchange Act of 1934
- Item 4. Ownership  
Please see Items 5 - 9 and 11 for each cover sheet for each filing

Edgar Filing: SUPPORTSOFT INC - Form SC 13G/A

separately

Item 5. Ownership of Five Percent or Less of a Class

Not Applicable

Item 6. Ownership of More than Five Percent on Behalf of Another Person

Not Applicable

Item 7. Identification and Classification of the Subsidiary Which Acquired the Security Being Reported on By the Parent Holding Company

Not Applicable

Item 8. Identification and Classification of Members of the Group

Not Applicable

Item 9. Notice of Dissolution of Group

Not Applicable

Item 10. Certification

By signing below I certify that, to the best of my knowledge and belief, the securities referred to above were acquired and held in the ordinary course of business and were not acquired and are not held for the purpose of or with the effect of changing or influencing the control of the issuer of the securities and were not acquired and are not held in connection with or as a participant in any transaction having that purpose or effect.

SIGNATURE

After reasonable inquiry and to the best of my knowledge and belief, I certify that the information set forth in this statement is true, complete and correct.

Date: February 5, 2009

Intana Management, LLC

By: /s/ Joseph Kopilak

-----  
Name: Joseph Kopilak

Title: Chief Compliance Officer