UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

Form 8-K

CURRENT REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

December 15, 2004

Date of report (date of earliest event reported)

eGAIN COMMUNICATIONS CORPORATION

(Exact name of registrant as specified in its charter)

Delaware 0-30260 77-0466366

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(State of Incorporation)	(Commission File Number)	(I.R.S. Employer Identification No.)
345 E. Middlefield Road, Mountain View, California 94043		
(Address of p	orincipal executive offices, including zip	code)
(650) 230-7500		
(Registrant s telephone number, including area code)		
(Former Name or Former Address, if Changed Since Last Report)		
Check the appropriate box below if the Form 8-K filing is the following provisions (see General Instruction A.2. below.)		ne filing obligation of the registrant under any of
to to the many provides a constant monature many constant		
Written communications pursuant to Rule 425 unde	er the Securities Act (17 CFR 230.425	5)
		,
Soliciting material pursuant to Rule 14a-12 under the	ne Exchange Act (17 CFR 240.14a-12	2)
Pre-commencement communications pursuant to R	ule 14d-2(b) under the Exchange Act	(17 CFR 240.14d-2(b))
Pre-commencement communications pursuant to R	ule 13e-4(c) under the Exchange Act	(17 CFR 240.13e-4(c))

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ITEM 8.01 - OTHER EVENTS

Holders of a majority of the outstanding common stock of eGain Communications Corporation approved a proposal to amend the company s certificate of incorporation resulting in the conversion of all of the outstanding shares of 6.75% Series A Cumulative Convertible Preferred Stock into approximately 11.6 million shares of common stock at the company s annual meeting held on December 15, 2004.

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SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, as amended, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Date: December 16, 2004

eGain Communications Corporation

By: /s/ Eric N. Smit

Name: Eric N. Smit

Title: Chief Financial Officer