# UNITED STATES SECURITIES AND EXCHANGE COMMISSION 

WASHINGTON, D.C. 20549

## FORM 10-Q

x QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended September 30, 2011
or

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from to

Commission File Number: 001-33767

# Lumber Liquidators Holdings, Inc. 

| Delaware |
| :---: |
| (State or other jurisdiction of |
| incorporation or organization) |

3000 John Deere Road
Toano, Virginia
(Address of Principal Executive Offices)
(Registrant s telephone number, including area code)
Identification No.)
(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 of 15 (d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes x No ${ }^{*}$

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T ( $\$ 232.405$ of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes x No "

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule $12 \mathrm{~b}-2$ of the Exchange Act. (Check one):

Large accelerated filer .. Accelerated filer x Non-accelerated filer .. Smaller reporting company .. (Do not check if a smaller reporting company)
Indicate by check mark whether the registrant is a shell company (as defined in Rule $12 \mathrm{~b}-2$ of the Exchange Act). Yes .. No $x$

As of October 26, 2011, there were $27,761,062$ shares of the registrant s common stock, par value of $\$ 0.001$ per share, outstanding.

Table of Contents

## LUMBER LIQUIDATORS HOLDINGS, INC.

Quarterly Report on Form 10-Q

For the quarter ended September 30, 2011

TABLE OF CONTENTS
PART I FINANCIAL INFORMATION
Item 1. Condensed Consolidated Financial Statements ..... 3
Item 2. Management s Discussion and Analysis of Financial Condition and Results of Operations ..... 9
Item 3. Quantitative and Qualitative Disclosures About Market Risk ..... 17
Item 4. Controls and Procedures ..... 17
PART II OTHER INFORMATION
Item 1. Legal Proceedings ..... 17
Item 1A. Risk Factors ..... 18
Item 2. Unregistered Sales of Equity Securities and Use of Proceeds ..... 18
Item 3. Defaults Upon Senior Securities ..... 18
Item 4. (Removed and Reserved) ..... 18
Item 5. Other Information ..... 18
Item 6. Exhibits ..... 18
Signatures ..... 19

Table of Contents

## PART I

## FINANCIAL INFORMATION

## Item 1. Financial Statements.

## Lumber Liquidators Holdings, Inc.

Condensed Consolidated Balance Sheets
(in thousands, except share data)

|  | $\begin{gathered} \text { September 30, } \\ 2011 \end{gathered}$ |  | $\begin{gathered} \text { December 31, } \\ 2010 \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: |
|  | (unaudited) |  |  |  |
| Assets |  |  |  |  |
| Current Assets: |  |  |  |  |
| Cash and Cash Equivalents | \$ | 37,817 | \$ | 34,830 |
| Merchandise Inventories |  | 160,847 |  | 155,131 |
| Prepaid Expenses |  | 5,138 |  | 4,837 |
| Other Current Assets |  | 6,409 |  | 8,007 |
| Total Current Assets |  | 210,211 |  | 202,805 |
| Property and Equipment, net |  | 41,357 |  | 35,314 |
| Goodwill |  | 9,523 |  | 1,050 |
| Other Assets |  | 3,118 |  | 3,121 |
| Total Assets | \$ | 264,209 | \$ | 242,290 |
| Liabilities and Stockholders Equity |  |  |  |  |
| Current Liabilities: |  |  |  |  |
| Accounts Payable | \$ | 19,476 | \$ | 33,744 |
| Customer Deposits and Store Credits |  | 18,992 |  | 12,039 |
| Accrued Compensation |  | 1,632 |  | 2,460 |
| Sales and Income Tax Liabilities |  | 4,877 |  | 2,859 |
| Other Current Liabilities |  | 8,819 |  | 5,585 |
| Total Current Liabilities |  | 53,796 |  | 56,687 |
| Deferred Rent |  | 3,298 |  | 2,746 |
| Deferred Tax Liability |  | 2,726 |  | 2,352 |
| Stockholders Equity: |  |  |  |  |
| Common Stock (\$0.001 par value; 35,000,000 authorized; 27,761,062 and 27,472,680 outstanding, respectively) |  | 28 |  | 27 |
| Additional Capital |  | 106,917 |  | 100,531 |
| Retained Earnings |  | 97,744 |  | 79,947 |
| Accumulated Other Comprehensive Loss |  | (300) |  |  |
| Total Stockholders Equity |  | 204,389 |  | 180,505 |
| Total Liabilities and Stockholders Equity | \$ | 264,209 | \$ | 242,290 |

See accompanying notes to condensed consolidated financial statements

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## Table of Contents

## Lumber Liquidators Holdings, Inc.

## Condensed Consolidated Statements of Income

(in thousands, except share data and per share amounts)
(unaudited)

|  | Three Months Ended September 30, |  |  |  | Nine Months Ended September 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2011 |  | 2010 |  | 2011 |  | 2010 |
| Net Sales | \$ | 171,993 | \$ | 147,192 | \$ | 507,133 | \$ | 467,061 |
| Cost of Sales |  | 110,745 |  | 95,431 |  | 328,368 |  | 303,256 |
| Gross Profit |  | 61,248 |  | 51,761 |  | 178,765 |  | 163,805 |
| Selling, General and Administrative Expenses |  | 50,327 |  | 44,909 |  | 149,832 |  | 130,985 |
| Operating Income |  | 10,921 |  | 6,852 |  | 28,933 |  | 32,820 |
| Interest and Other Income, net |  | (148) |  | (143) |  | (303) |  | (371) |
| Income Before Income Taxes |  | 11,069 |  | 6,995 |  | 29,236 |  | 33,191 |
| Provision for Income Taxes |  | 4,334 |  | 2,711 |  | 11,438 |  | 12,846 |
| Net Income | \$ | 6,735 | \$ | 4,284 | \$ | 17,798 | \$ | 20,345 |
| Net Income per Common Share Basic | \$ | 0.24 | \$ | 0.16 | \$ | 0.64 | \$ | 0.74 |
| Net Income per Common Share Diluted | \$ | 0.24 | \$ | 0.15 | \$ | 0.63 | \$ | 0.72 |
| Weighted Average Common Shares Outstanding: |  |  |  |  |  |  |  |  |
| Basic |  | 27,759,306 |  | 27,420,415 |  | 27,673,741 |  | 27,363,621 |
| Diluted |  | 28,327,375 |  | 28,234,339 |  | 28,379,234 |  | 28,236,042 |

## Table of Contents

## Condensed Consolidated Statements of Cash Flows <br> (in thousands) <br> (unaudited)

Lumber Liquidators Holdings, Inc.

|  | Nine Months Ended September 30, 20112010 |  |
| :---: | :---: | :---: |
| Cash Flows from Operating Activities: |  |  |
| Net Income | \$ 17,798 | \$ 20,345 |
| Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities: |  |  |
| Depreciation and Amortization | 6,129 | 3,993 |
| Stock-Based Compensation Expense | 3,002 | 2,355 |
| Changes in Operating Assets and Liabilities: |  |  |
| Merchandise Inventories | $(5,789)$ | $(23,621)$ |
| Accounts Payable | $(14,184)$ | $(11,135)$ |
| Customer Deposits and Store Credits | 6,967 | 11,503 |
| Prepaid Expenses and Other Current Assets | $(2,866)$ | $(1,671)$ |
| Other Assets and Liabilities | 4,960 | 1,188 |
| Net Cash Provided by Operating Activities | 16,017 | 2,957 |
| Cash Flows from Investing Activities: |  |  |
| Purchases of Property and Equipment | $(11,637)$ | $(14,127)$ |
| Cash Paid for Acquisition | $(4,725)$ |  |
| Net Cash Used in Investing Activities | $(16,362)$ | $(14,127)$ |
| Cash Flows from Financing Activities: |  |  |
| Proceeds from the Exercise of Stock Options | 2,116 | 1,321 |
| Excess Tax Benefits on Stock Option Exercises | 1,421 | 1,110 |
| Common Stock Purchased Pursuant to Equity Compensation Plans | (151) | (149) |
| Net Cash Provided by Financing Activities | 3,386 | 2,282 |
| Effect of Exchange Rates on Cash and Cash Equivalents | (54) |  |
| Net Increase (Decrease) in Cash and Cash Equivalents | 2,987 | $(8,888)$ |
| Cash and Cash Equivalents, Beginning of Period | 34,830 | 35,675 |
| Cash and Cash Equivalents, End of Period | \$ 37,817 | \$ 26,787 |

See accompanying notes to condensed consolidated financial statements

Table of Contents

## Lumber Liquidators Holdings, Inc.

## Notes to Condensed Consolidated Financial Statements

(amounts in thousands, except share data and per share amounts)
(unaudited)

## NOTE 1. BASIS OF PRESENTATION

Lumber Liquidators Holdings, Inc. (the Company ), a Delaware corporation, is a multi-channel specialty retailer of hardwood flooring, and hardwood flooring enhancements and accessories, operating as a single business segment. The Company offers an extensive assortment of exotic and domestic hardwood species, engineered hardwoods and laminates direct to the consumer. The Company also features the renewable flooring products, bamboo and cork, and provides a wide selection of flooring enhancements and accessories, including moldings, noise-reducing underlay and adhesives. These products are primarily sold under the Company s private label brands, including the premium Bellawood brand floors. The Company sells primarily to homeowners or to contractors on behalf of homeowners through a network of 256 store locations in primary or secondary metropolitan areas. At September 30, 2011, the Company operated 251 stores in 46 states and five stores in the greater Toronto area in Canada. In addition to the store locations, the Company s products may be ordered, and customer questions/concerns addressed, through both the call center in Toano, Virginia, and the website, www.lumberliquidators.com. The Company finishes the majority of the Bellawood products on its finishing line in Toano, Virginia, which, along with the call center, corporate offices, and the Toano distribution center, represent the Corporate Headquarters.

The accompanying unaudited condensed consolidated financial statements have been prepared in accordance with the instructions to Form $10-\mathrm{Q}$ for interim financial reporting pursuant to the rules and regulations of the Securities and Exchange Commission ( SEC ). While these statements reflect all normal recurring adjustments which are, in the opinion of management, necessary for a fair presentation of the results of the interim period, they do not include all of the information and footnotes required by U.S. generally accepted accounting principles for complete financial statements. Therefore, the interim condensed consolidated financial statements should be read in conjunction with the audited consolidated financial statements and notes included in the Company s annual report filed on Form 10-K for the year ended December 31, 2010.

The consolidated financial statements of the Company include the accounts of its wholly owned subsidiaries, including Lumber Liquidators, Inc. ( LLI ). All significant intercompany transactions have been eliminated in consolidation.

Results of operations for the three and nine months ended September 30, 2011 are not necessarily indicative of the results to be expected for the full year.

## NOTE 2. ACQUISITION

On September 28, 2011, the Company entered into an agreement to acquire certain assets of Sequoia Floorings Inc. ( Sequoia ) relating to Sequoia s quality control and assurance, product development, claims management and logistics operations in China. In connection with the agreement, the Company expects to retain certain key Sequoia personnel in Shanghai, China and assume direct control of sourcing previously managed by Sequoia. Through September 28, 2011, Sequoia, a trading company, provided sourcing services on approximately $90 \%$ of the Company s 2011 merchandise purchases from Asia, which represented approximately $42 \%$ of the Company s total 2011 merchandise purchases. The acquisition strengthens the Company s mill direct relationships pursuant to its long-term sourcing strategy, and allows for a coordinated and efficient transition to direct servicing of mill relationships by an experienced team of quality and product development experts. As part of the transaction, the Company established a representative office in Shanghai in October 2011.

The acquisition agreement included a purchase price of approximately $\$ 8.3$ million, of which approximately $\$ 4.7$ million was paid in cash. Selling, general and administrative expenses in the condensed consolidated statements of income include acquisition-related expenses of approximately $\$ 0.5$ million, generally considered non-deductible for tax purposes, for the three months ended September 30, 2011.

## Table of Contents

The purchase price for the acquisition was allocated to the assets acquired and liabilities assumed based upon their respective fair values. The excess consideration was recorded as goodwill and approximated $\$ 8.5$ million, of which all is deductible for tax purposes. Goodwill represents future economic benefits arising from other assets acquired that could not be individually identified including workforce additions, growth opportunities and direct servicing of mill relationships. Other liabilities primarily consist of reserves for warranty claims related to mills previously managed by Sequoia. The total purchase price has been preliminarily allocated to the net tangible and intangible assets as follows:

| Property and Equipment | $\$ 87$ |
| :--- | :---: |
| Other Assets | 170 |
| Other Liabilities | $(427)$ |
| Goodwill | 8,473 |
|  |  |
| Fair Value of Purchase Consideration | $\$ 8,313$ |

## NOTE 3. FAIR VALUE OF FINANCIAL INSTRUMENTS

The carrying amounts of financial instruments such as cash and cash equivalents, notes receivable, accounts payable and other liabilities approximate fair value because of the short-term nature of these items. Of these financial instruments, the cash equivalents are classified as Level 1 as defined in the Financial Accounting Standards Board ASC 820 fair value hierarchy. The Company had cash equivalents of $\$ 11,062$ at September 30, 2011 and $\$ 17,050$ at December 31, 2010.

## NOTE 4. COMPREHENSIVE INCOME

The following table sets forth the computation of comprehensive income:

|  | Three Months Ended September 30,2011 |  |  |  | Nine Months Ended September 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net Income | \$ | 6,735 | \$ | 4,284 | \$ | 17,798 | \$ | 20,345 |
| Foreign Currency Translation Adjustments |  | (277) |  |  |  | (300) |  |  |
| Comprehensive Income | \$ | 6,458 | \$ | 4,284 | \$ | 17,498 | \$ | 20,345 |

## NOTE 5. NET INCOME PER COMMON SHARE

The following table sets forth the computation of basic and diluted net income per common share:

|  | Three Months Ended September 30, 2011 2010 |  |  |  | Nine Months Ended September 30, 20112010 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net Income | \$ | 6,735 | \$ | 4,284 | \$ | 17,798 | \$ | 20,345 |
| Weighted Average Common Shares Outstanding Basic |  | 27,759,306 |  | 27,420,415 |  | 27,673,741 |  | 27,363,621 |
| Effect of Dilutive Securities: |  |  |  |  |  |  |  |  |
| Common Stock Equivalents |  | 568,069 |  | 813,924 |  | 705,493 |  | 872,421 |
| Weighted Average Common Shares Outstanding Diluted |  | 28,327,375 |  | 28,234,339 |  | 28,379,234 |  | 28,236,042 |

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| Net Income per Common Share Basic | $\$$ | 0.24 | $\$$ | 0.16 | $\$$ | 0.64 | $\$$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Net Income per Common Share Diluted | $\$$ | 0.24 | $\$$ | 0.15 | $\$$ | 0.63 | $\$$ |

The following have been excluded from the computation of Weighted Average Common Shares Outstanding Diluted because the effect would be anti-dilutive:

|  | Three Months Ended September 30, Nine Months Ended September 30, |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | $\mathbf{2 0 1 1}$ | $\mathbf{2 0 1 0}$ | $\mathbf{2 0 1 1}$ | $\mathbf{2 0 1 0}$ |
| Stock Options | 785,685 | $\mathbf{2 8 7 , 0 1 7}$ | $\mathbf{7 8 5 , 6 8 5}$ | 287,017 |
| Restricted Stock Awards | 41,061 | 1,885 | 41,061 | 1,885 |

## Table of Contents

## NOTE 6. RELATED PARTY TRANSACTIONS

As of September 30, 2011, the Company leased the Corporate Headquarters and 24 of its store locations from ANO LLC, a company that is wholly owned by the Company s founder and current chairman of the Board. The Company also leased one store location from Wood on Wood Road, Inc. and one store location from BMT Holdings, LLC. Wood on Wood Road, Inc. is wholly owned by the founder, and $50 \%$ of the membership interest of BMT Holdings, LLC is owned by the founder. Rental expense related to these companies for the three and nine months ended September 30, 2011 was $\$ 683$ and $\$ 2,045$, respectively. Rental expense related to these companies for the three and nine months ended September 30,2010 was $\$ 660$ and $\$ 1,978$, respectively.

## NOTE 7. COMMITMENTS AND CONTINGENCIES

The Company is, from time to time, subject to claims and disputes arising in the normal course of business. In the opinion of management, while the outcome of any such claims and disputes cannot be predicted with certainty, the ultimate liability of the Company in connection with these matters is not expected to have a material adverse effect on the Company s results of operations, financial position or cash flows.

On September 3, 2009, a former store manager and an assistant store manager (together, the Plaintiffs ) filed a putative class action suit against LLI in the Superior Court of California in and for the County of Alameda. The Plaintiffs allege that with regard to certain groups of current and former employees in LLI s California stores, LLI violated California law by failing to calculate and pay overtime wages properly, provide meal breaks, compensate for unused vacation time, reimburse for certain expenses and maintain required employment records. The Plaintiffs also claim that LLI did not calculate and pay overtime wages properly for certain of LLI s non-exempt employees, both in and out of California, in violation of federal law. In their suit, the Plaintiffs seek compensatory damages, certain statutory penalties, costs, attorney s fees and injunctive relief. LLI removed the case to the United States District Court for the Northern District of California. In an order dated March 2, 2011, the court denied without prejudice the Plaintiffs motion for conditional class certification of non-exempt employees throughout the country. LLI intends to continue to defend the claims in this suit vigorously. While there is a reasonable possibility that a material loss may be incurred, the Company cannot estimate the loss or range of loss, if any, to the Company at this time.

## Table of Contents

## Item 2. Management s Discussion and Analysis of Financial Condition and Results of Operations.

## Cautionary Note Regarding Forward-Looking Statements

This report includes statements of our expectations, intentions, plans and beliefs that constitute forward-looking statements within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934 and are intended to come within the safe harbor protection provided by those sections. These statements, which involve risks and uncertainties, relate to matters such as sales growth, comparable store net sales, impact of cannibalization, price changes, earnings performance, stock-based compensation expense, margins, return on invested capital, strategic direction, the demand for our products, and store openings. We have used words such as may, will, should, expects intends, plans, anticipates, believes, thinks, estimates, seeks, predicts, could, projects, potential and other similar terms an references to assumptions, in this report to identify forward-looking statements. These forward-looking statements are made based on expectations and beliefs concerning future events affecting us and are subject to uncertainties, risks and factors relating to our operations and business environments, all of which are difficult to predict and many of which are beyond our control, that could cause our actual results to differ materially from those matters expressed or implied by these forward-looking statements. These risks and other factors include those listed in this report and in our other reports filed with the SEC, including the Item 1A, Risk Factors, section of the Form 10-K for the year ended December 31, 2010.

When considering these forward-looking statements, you should keep in mind the cautionary statements in this report and the documents incorporated by reference. New risks and uncertainties arise from time to time, and we cannot predict those events or how they may affect us. There may also be other factors that we cannot anticipate or that are not described in this report that could cause results to differ materially from our expectations. Forward-looking statements speak only as of the date they are made and we assume no obligation to update them after the date of this report as a result of new information, future events or subsequent developments, except as required by the federal securities laws.

This management discussion should be read in conjunction with the financial statements and notes included in Part I, Item 1. Condensed Consolidated Financial Statements of this quarterly report and the audited financial statements and notes and management discussion included in our annual report filed on Form 10-K for the year ended December 31, 2010.

## Overview and Trends

Lumber Liquidators is the largest specialty retailer of hardwood flooring in the United States, based on industry sources and our experience. We believe we have achieved a reputation for offering great value, superior service and a broad selection of high-quality hardwood flooring products. We offer an extensive selection of premium hardwood flooring products under multiple proprietary brands at everyday low prices designed to appeal to a diverse customer base. We believe that our vertically integrated business model enables us to offer a broad assortment of high-quality products to our customers at a lower cost than our competitors. As of September 30, 2011, we sold our products through 251 Lumber Liquidators stores in 46 states, five stores in Canada, a call center, websites and catalogs.

Net Sales and Customer Demand. Net sales for the third quarter of 2011 increased $16.8 \%$ over the third quarter of 2010 and increased $8.6 \%$ comparing the nine months ended September 30, 2011 to the same period in 2010. New store locations remain the primary driver of our net sales increases in 2011. Net sales at comparable stores ${ }^{1}$ increased $3.0 \%$ in the third quarter of 2011 compared to the third quarter of 2010, and decreased 3.3\% in comparing the nine month periods ending September 30, 2011 and September 30, 2010. We believe our customer, generally the homeowner, has remained cautious, price sensitive and promotionally-oriented with regard to large-ticket, discretionary purchases through the third quarter of 2011 and will remain so in the fourth quarter of 2011.

In comparing our third quarter 2011 net sales at comparable stores to the third quarter of 2010, we believe a $4.7 \%$ increase in our average sale ${ }^{2}$, to approximately $\$ 1,625$, more than offset a $1.5 \%$ decrease in the number of customers invoiced at comparable stores ${ }^{3}$. Within our average sale, a $3.8 \%$ increase in the average retail price per unit sold ${ }^{4}$ reflects our customers growing preference for premium products across a range of merchandise categories, including laminate, bamboo and selected hardwoods. In addition, we saw a slight increase in the unit volume per average sale, primarily measured in square feet.

[^0]4 Average retail price per unit sold is calculated on a total company basis and excludes certain service revenue, which consists primarily of freight charges for in-home delivery.

## Table of Contents

Changes to comparable prior year results were as follows:

## For the three months ended

## For the nine months ended

\left.|  | September 30, |  | September 30, |  |
| :--- | :---: | :---: | :---: | :---: |
| 2011 |  |  |  |  |
| increase (decrease) |  |  |  |  |$\right)$

We believe our net sales in the third quarter of 2010 were adversely impacted by our reduced productivity subsequent to the August 2010 implementation of our integrated information technology solution.

Sourcing Initiatives. In 2011, we began a process which will continually challenge the structure of our sourcing relationships with our vendor-mill partners and ultimately strengthen our relationships with the best international and domestic partners, and eliminate weaker sources. We believe these sourcing initiatives will play a key role in maintaining the best combination of quality and value in our product assortment and will result in lower net product costs. This will enable us to strengthen the value proposition to our customer. These initiatives are segregated into three primary phases, implemented independently, over a multi-year time frame. These phases include:

Vendor-mill partners participate to varying levels in a range of continuing programs, including specific promotions designed to create incremental customer traffic, volume based discounts and sharing of certain costs, including marketing, product samples and new store openings.

Current and potential vendor-mill partners participate in competitive line reviews of specific merchandise categories. During these line reviews, management and vendor-mill partners primarily evaluate breadth of assortment, quality, logistics and product cost. As a result of these efforts, we expect to ultimately broaden and diversify our supply base, increase product quality and reduce product cost.

Through our own international sourcing operations and working directly with our vendor-mill partners, we can better control product cost and quality, enhance forecasting and broaden our product assortment. As aligned with our strategic long-term goals, utilize our balance sheet to control raw material costs through scale not available to our vendor-mill partners.
All three phases are being initially implemented in 2011, including the completion of the laminate and engineered hardwood line reviews. We expect to source all products in China through direct-to-mill relationships in periods subsequent to the completion of our acquisition agreement with Sequoia Floorings Inc. (Sequoia ).

In late September 2011, we entered into an agreement to acquire certain assets of Sequoia relating to Sequoia s quality control and assurance, product development, claims management and logistics operations in China. In connection with the agreement, we expect to retain certain key Sequoia personnel in Shanghai, China and assume direct control of sourcing previously managed by Sequoia. The acquisition strengthens our mill direct relationships, and allows for a coordinated and efficient transition to direct servicing of mill relationships by an experienced team of quality and product development experts. Through September 30, 2011, Sequoia, a trading company, provided sourcing services on approximately $90 \%$ of our 2011 merchandise purchases from Asia, which represented approximately $42 \%$ of our total 2011 merchandise purchases.

## Table of Contents

Store Base Growth. New store locations continue to drive our net sales growth, with our non-comparable stores contributing $\$ 21.4$ million and $\$ 57.6$ million in net sales for the three and nine month periods ended September 30, 2011, respectively. We have a greater number of non-comparable stores in comparing 2011 to 2010. In addition, due to a greater number of stores opened early in 2011, the average maturity of a non-comparable store in the three and nine months of 2011 as measured in months of operation was approximately $5 \%$ and $14 \%$ less than in the three and nine months of 2010, respectively. At our non-comparable locations, monthly net sales are expected to increase with maturity, resulting in a progressively more favorable impact on operating margin.

In the first nine months of 2011, we opened 33 new store locations, including 28 in the United States and our first five stores in Canada. In Canada, the five new locations were in the greater Toronto area. In existing domestic markets, we opened 15 locations in 2011, up from nine locations in the first nine months of 2010.

We expect to open seven to nine new store locations in the fourth quarter of 2011, for a total of 40 to 42 new store locations in 2011. For the full year 2010, we opened 37 new stores, including 14 in new markets. We have opened 79 of our 256 store locations in the 24 months after September 30, 2009, and our recent store opening activity is as follows:

|  | $\mathbf{2 0 1 1}$ | $\mathbf{2 0 1 0}$ |
| :--- | ---: | ---: |
| Number of stores at January 1 | 223 | 186 |
| New U.S. stores opened during the first quarter | 13 | 11 |
| New Canadian stores opened during the first quarter | 3 |  |
|  | 239 | 197 |
| Number of stores at March 31 | 10 | 6 |
| New U.S. stores opened during the second quarter | 1 | 6 |
| New Canadian stores opened during the second quarter | 250 | 203 |
|  | 5 | 10 |
| Number of stores at June 30 | 1 |  |
| New U.S. stores opened during the third quarter | $\mathbf{2 5 6}$ | $\mathbf{2 1 3}$ |

## Results of Operations

## Net Sales

For the three months ended For the nine months ended

|  | September 30, |  | September 30, |  |
| :--- | :---: | :---: | :---: | :---: |
|  | 2011 | 2010 | 2011 | (dollars in thousands) |
| Net Sales | $\$ 171,993$ | $\$ 147,192$ | $\$ 507,133$ | $\$ 467,061$ |
| Percentage increase | $16.8 \%$ | $4.7 \%$ | $8.6 \%$ | $14.6 \%$ |
| Comparable store net sales increase (decrease) | $3.0 \%$ | $(5.7) \%$ | $(3.3 \%)$ | $2.4 \%$ |

Net sales for the third quarter of 2011 increased $\$ 24.8$ million over the third quarter of 2010 as a result of a $\$ 4.5$ million increase in comparable store net sales and a $\$ 20.3$ million increase in non-comparable store net sales. Net sales for the nine months ended September 30, 2011 increased $\$ 40.1$ million over the same prior year period as a result of an increase of $\$ 55.5$ million in non-comparable store net sales partially offset by a $\$ 15.4$ million decrease in comparable store net sales. In addition to the items discussed in Overview and Trends , our net sales have been impacted by the following factors:

Net sales benefited from more consistent in-stock positions of certain key product lines, such as laminates, moldings and accessories. These product lines are included within our never out of stock program through which we have strengthened our in-stock commitment to our top selling products by region across all product lines. Our sales mix of moldings and accessories increased to $14.9 \%$ and $14.4 \%$ of total net sales in the three and nine months ended September 30, 2011, respectively, from $14.0 \%$ and $13.8 \%$ in the three and nine months ended September 30, 2010, respectively.

Net sales in the third quarter of 2010 were adversely impacted by our reduced productivity subsequent to the August 2010 implementation of our integrated information technology solution. Specifically, inconsistent servicing of new demand prior to a customer placing an order interrupted the normal sales cycle, resulting in either delayed or lost sales.

## Table of Contents

Comparable store net sales benefited from the continued maturation of stores in operation for 13 to 36 months at September 30, 2011, where net sales increased $15.5 \%$ for the quarter, and $8.4 \%$ for the nine month period. Net sales at these comparable stores generally increase faster than our more mature stores.

We believe our stores in operation for more than 36 months are more likely to be adversely impacted by the opening of non-comparable stores in an existing market. While the net sales at the older comparable stores may decrease in comparison to the prior year period, we generally see a significant increase in the total net sales of the overall market. Excluding the net sales of markets which include a non-comparable store and at least one comparable store older than 36 months, we believe our comparable store net sales would have increased 580 basis points in comparing the third quarter of 2011 to 2010, and 440 basis points in comparing the nine month period ended September 30, 2011 to 2010.

## Gross Profit and Gross Margin

## For the three months ended

For the nine months ended

|  | September 30, |  | September 30, |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2011 | $2010$ <br> (dollars in | $2011$ | 2010 |
| Net Sales | \$ 171,993 | \$ 147,192 | \$ 507,133 | \$ 467,061 |
| Cost of Sales | 110,745 | 95,431 | 328,368 | 303,256 |
| Gross Profit | \$ 61,248 | \$ 51,761 | \$ 178,765 | \$ 163,805 |
| Gross Margin | 35.6\% | 35.2\% | 35.3\% | 35.1\% |

Gross profit increased $\$ 9.5$ million and $\$ 15.0$ million, or $18.3 \%$ and $9.1 \%$, for the three and nine month periods ended September 30, 2011, respectively, from the comparable prior year periods. The change in gross margin in comparing the three and nine months ended September 30, 2011, to those ended September 30, 2010, was primarily due to the following factors:

Sales mix shifts reduced gross margin by approximately 30 basis points in the three months ended September 30, 2011, and expanded gross margin by approximately 50 basis points in the nine months then ended. Third quarter gross margin continued to benefit from increased sales of moldings and accessories, engineered hardwoods and certain premium products within our laminate and bamboo lines. However, these benefits were more than offset by sales of certain hardwood products which carry a lower than average gross margin, including Bellawood and certain hardwoods at entry level retail price points.

Our sourcing initiatives benefited gross margin approximately 80 basis points and 65 basis points during the three and nine months ended September 30, 2011, respectively.

Net transportation costs from the vendor-mill to the first sales floor, including through our warehouses, reduced gross margin by approximately 10 basis points and 50 basis points for the three and nine months ended September 30, 2011, respectively. This adverse impact was primarily due to an increase in the average cost per mile driven resulting from higher fuel costs partially offset by fewer road miles traveled. Inbound transportation costs capitalized into our unit cost, primarily international container rates, were comparable to those in the third quarter of 2010, but remain adverse in comparing the nine month period ended September 30, 2011 to the same period in 2010.

Net transportation costs are generally lower when product is received directly by our stores, shipped either direct from the mill or through our China consolidation center. In the nine months ended September 30, 2011, $22.9 \%$ of our purchases were received directly at the store, up from $16.4 \%$ in the comparable 2010 period. In the third quarter of 2011, however, our direct receipts decreased to $19.9 \%$ due to our coordinated efforts to reduce available inventory per store.

Less efficient unit flow following our system implementation in the third quarter of 2010, including expedited transportation, reduced gross margin for the third quarter of 2010 by approximately 30 basis points. In the third quarter of 2011, we had returned to full productivity.

## Table of Contents

Increased investment in our quality control procedures implemented in the fourth quarter of 2010, particularly those related to South American exotic hardwoods, increased certain product costs. We significantly strengthened our inspection efforts over milling in the country of origin. We believe that, over time, these efforts will benefit gross profit through a stronger customer value proposition.

## Operating Income and Operating Margin

|  | For the three months ended |  | For the nine months ended |  |
| :---: | :---: | :---: | :---: | :---: |
|  | ${ }_{2011}^{\text {Septen }}$ | r 30, $2010$ <br> (dollars | $\mathbf{2 0 1 1}_{\text {housands) }}^{\text {Septer }}$ | $\underset{2010}{ }$ |
| Gross Profit | \$ 61,248 | \$ 51,761 | \$ 178,765 | \$ 163,805 |
| Selling, General \& Administrative ( SG\&A ) Expenses | 50,327 | 44,909 | 149,832 | 130,985 |
| Operating Income | \$ 10,921 | \$ 6,852 | \$ 28,933 | \$ 32,820 |
| Operating Margin | 6.4\% | 4.7\% | 5.7\% | 7.0\% |

Operating income for the third quarter ended September 30, 2011 increased $\$ 4.1$ million over the third quarter of 2010 as the $\$ 9.5$ million increase in gross profit discussed above was partially offset by a $\$ 5.4$ million increase in SG\&A expenses. SG\&A expenses for the third quarter of 2011 included $\$ 0.5$ million in costs related to the Sequoia acquisition. SG\&A expenses for the third quarter of 2010 included $\$ 0.5$ million in incremental expenses related to our system implementation. Operating income for the nine months ended September 30, 2011 decreased $\$ 3.9$ million over the same period in 2010 as the $\$ 15.0$ million increase in gross profit discussed above was fully offset by an $\$ 18.9$ million increase in SG\&A expenses. The increases in SG\&A expenses were principally due to the following factors:

Salaries, commissions and benefits increased $\$ 2.1$ million comparing the third quarter of 2011 to 2010, but as a percentage of net sales, decreased to $11.3 \%$ from $11.8 \%$. This decrease was primarily a result of our warehouse operations returning to at least productivity levels experienced prior to our system implementation and a reduction in our management bonus accrual, partially offset by continued investment in our corporate infrastructure and higher total benefit costs. For the nine months ended September 30, 2011, salaries, commissions and benefits increased $\$ 7.0$ million, and as a percentage of net sales, increased to $11.7 \%$ from $11.1 \%$. This nine month increase as a percentage of net sales resulted primarily from the growth in our store base, the relative immaturity of our non-comparable stores, a greater commitment to in-store management and training, investment in our infrastructure and higher total benefit costs, partially offset by a reduction in our management bonus accrual.

Advertising expenses increased $\$ 0.1$ million to $\$ 13.3$ million, or $7.7 \%$ of net sales, for the three months ended September 30, 2011, from $\$ 13.2$ million, or $9.0 \%$ of net sales, for the comparable prior year period. For the nine months ended September 30, 2011, advertising expenses increased $\$ 2.5$ million to $\$ 41.6$ million, or $8.2 \%$ of net sales, down from $8.4 \%$ of net sales for the nine months ended September 30, 2010. Though we continued to increase the spend for promotional and direct sales generation programs, we believe we have enhanced the related efficiency of those programs, and we were able to leverage our national advertising campaigns over a larger store base.

Occupancy costs increased $\$ 1.6$ million to $\$ 7.2$ million, or $4.2 \%$ of net sales, in the three months ended September 30, 2011, from $\$ 5.6$ million, or $3.8 \%$ of net sales, in the third quarter of 2010 . For the nine months ended September 30, 2011, occupancy costs increased $\$ 3.7$ million to $\$ 20.1$ million, or $4.0 \%$ of net sales, from $\$ 16.3$ million, or $3.5 \%$ of net sales, for the first nine months of 2010. These increases were due to the 43 stores opened between September 30, 2010 and September 30, 2011, but also included additional warehousing and distribution, including in Canada.

Depreciation and amortization expenses were $\$ 2.1$ million and $\$ 6.1$ million in the three and nine months ended September 30, 2011, respectively. As a percentage of net sales, depreciation and amortization expenses were $1.2 \%$ in both the three and nine months ended September 30, 2011, and $1.0 \%$ and $0.8 \%$ in the three and nine months ended September 30, 2010, respectively. The increase is primarily related to our integrated information technology solution, which we generally began depreciating in August 2010.

Stock-based compensation expense was $0.6 \%$ of net sales for both the three and nine months ended September 30, 2011, compared to $0.6 \%$ and $0.5 \%$ in the three and nine months ended September 30, 2010, respectively.

## Table of Contents

Other SG\&A expenses increased $\$ 0.7$ million in comparing the third quarters of 2011 and 2010, but as a percentage of net sales, decreased to $4.2 \%$ from $4.4 \%$. These expenses increased $\$ 2.7$ million comparing the nine months ended September 30, 2011 to 2010, and increased as a percentage of net sales to $4.0 \%$ from $3.7 \%$ primarily due to certain professional services related to the maintenance of our integrated information technology solution and certain higher bankcard discount rates.

Our sourcing initiatives resulted in a net reduction in SG\&A expenses of approximately 15 to 20 basis points for the third quarter of 2011 and approximately 20 to 30 basis points for the nine months ended September 30, 2011.

## Provision for Income Taxes

For the three months ended For the nine months ended

|  | September 30, |  | September 30, |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2011 | 2010 | 2011 | 2010 |
|  | (dollars in thousands) |  |  |  |
| Provision for Income Taxes | \$ 4,334 | \$ 2,711 | \$ 11,438 | \$ 12,846 |
| Effective tax rate | 39.2\% | 38.7\% | 39.1\% | 38.7\% |

The effective income tax rate increases in comparing 2011 to 2010 are primarily due to increases in certain reserves, higher state income taxes and certain non-deductible acquisition expenses.

## Net Income

For the three months ended
For the nine months ended

|  | September 30, |  | September 30, |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2011 | 2010 | 2011 | 2010 |
|  | (dollars in thousands) |  |  |  |
| Net Income | \$ 6,735 | \$ 4,284 | \$ 17,798 | \$ 20,345 |
| As a percentage of net sales | 3.9\% | 2.9\% | 3.5\% | 4.4\% |

Net income increased $57.2 \%$ comparing the third quarters of 2011 and 2010, and decreased $12.5 \%$ comparing the nine months ended September 30, 2011 to the nine months ended September 30, 2010.

## Seasonality

Our net sales fluctuate slightly as a result of seasonal factors, and we adjust merchandise inventories in anticipation of those factors, causing variations in our build of merchandise inventories. We experience slightly higher net sales in spring and fall, when more home remodeling activities are taking place, and slightly lower net sales in holiday periods and during the hottest summer months. These seasonal fluctuations, however, are minimized to some extent by our national presence, as markets experience different seasonal characteristics.

## Liquidity and Capital Resources

Our principal liquidity requirements have been to meet our working capital and capital expenditure needs. Our principal sources of liquidity are $\$ 37.8$ million of cash and cash equivalents at September 30, 2011, our cash flow from operations and our $\$ 25.0$ million of availability under a revolving credit facility. We expect to use this liquidity for general corporate purposes, including providing additional long-term capital to support the growth of our business (primarily through opening new stores) and maintaining our existing stores. We believe that our cash flow from operations, together with our existing liquidity sources, will be sufficient to fund our operations and anticipated capital expenditures over at least the next 24 months.

In 2011, we now expect capital expenditures to total between $\$ 15$ million and $\$ 16$ million. In addition to general capital requirements, we have or intend to:
open between 40 and 42 new store locations;
continue to invest in our integrated information technology solution;
continue remodeling existing store showrooms;

## Table of Contents

invest in our finishing line; and
continue to enhance the online customer experience through our website.

## Cash and Cash Equivalents

During the first nine months of 2011, cash and cash equivalents increased $\$ 3.0$ million to $\$ 37.8$ million. The increase of cash and cash equivalents was primarily due to $\$ 16.0$ million of net cash provided by operating activities and $\$ 3.5$ million in proceeds from the exercise of stock options, partially offset by the use of $\$ 4.7$ million to acquire certain assets of Sequoia and $\$ 11.6$ million to purchase property and equipment.

During the first nine months of 2010, cash and cash equivalents decreased $\$ 8.9$ million to $\$ 26.8$ million. The decrease of cash and cash equivalents was primarily due to $\$ 3.0$ million of net cash provided by operating activities and $\$ 2.4$ million in proceeds from the exercise of stock options, offset by the use of $\$ 14.1$ million to purchase property and equipment.

## Merchandise Inventories

Merchandise inventories at September 30, 2011 increased $\$ 5.7$ million from December 31, 2010, as an increase in available for sale inventory of $\$ 13.7$ million was partially offset by a decrease in inbound in-transit inventory of $\$ 8.0$ million. We consider merchandise inventories either available for sale or inbound in-transit, based on whether we have physically received and inspected the products.

Merchandise inventories and available inventory per store in operation were as follows:

|  | $\underset{2011}{\text { As of September 30, }}$ | As of December 31, 2010 (in thousands) |  | $\begin{gathered} \text { As of September 30, } \\ 2010 \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Inventory Available for Sale | \$ 149,859 | \$ | 136,179 | \$ | 142,734 |
| Inventory Inbound In-Transit | 10,988 |  | 18,952 |  | 14,229 |
| Total Merchandise Inventories | \$ 160,847 | \$ | 155,131 | \$ | 156,963 |
| Available Inventory Per Store | \$ 585 | \$ | 611 | \$ | 670 |

Available inventory per store at September 30, 2011 is in line with our expectations and lower than previous 2011 quarters due primarily to our continued investment in product allocation and distribution, supported by better information from our integrated information technology solution. Available inventory per store at both December 31, 2010 and September 30, 2010 was elevated primarily due to reduced productivity as a result of the implementation of our integrated information technology solution. Inbound in-transit inventory at September 30 , 2011 was generally lower due to the timing of, and certain terms within, our acquisition agreement with Sequoia, and is expected to return to historic levels in future periods.

## Cash Flows

Operating Activities. Net cash provided by operating activities was $\$ 16.0$ million for the nine months ended September 30, 2011 , and $\$ 3.0$ million for the nine months ended September 30, 2010. Net cash provided by operating activities increased due primarily to a reduction in merchandise inventories as discussed above, accounts payable and customer deposits and store credits, partially offset by changes in certain other assets and liabilities. The reduction in accounts payable is primarily related to payments of all outstanding balances owed to Sequoia in conjunction with the acquisition.

Investing Activities. Net cash used in investing activities was $\$ 16.4$ million for the nine months ended September 30 , 2011 and $\$ 14.1$ million for the nine months ended September 30, 2010. Net cash used in investing activities for the first nine months of 2011 included the $\$ 4.7$ million cash paid for the Sequoia acquisition. During the first nine months of 2011 and 2010, net cash used in investing activities included $\$ 3.2$ million and $\$ 8.2$ million, respectively, in capital purchases of computer software relating to our integrated information technology solution. In addition, net cash used in investing activities during the first nine months of both 2011 and 2010 included capital purchases of store fixtures, equipment
and leasehold improvements for stores opened, relocated or remodeled in the first nine months, routine capital purchases of computer hardware and software, and certain leasehold improvements in our Corporate Headquarters.

## Table of Contents

Financing Activities. Net cash provided by financing activities was $\$ 3.4$ million for the nine months ended September 30, 2011 and $\$ 2.3$ million for the nine months ended September 30, 2010, primarily attributable to proceeds from the exercise of stock options.

## External Factors Impacting Our Business

Our Market. The wood flooring market for homeowners is highly fragmented and dependent on home-related discretionary spending, which is influenced by a number of complex economic and demographic factors that may vary locally, regionally and nationally. We are impacted by home remodeling activity, employment levels, housing turnover, real estate prices, new housing starts, consumer confidence, credit availability and the general health of consumer discretionary spending. Many of the economic indicators associated with the wood flooring market and more generally associated with consumer discretionary spending are weak. Though we believe we have periodically seen signs of stabilization, we expect the wood flooring market to remain in a weakened state during the remainder of 2011, and likely throughout 2012. The pressures challenging large-ticket purchasing decisions may continue to be volatile through the fourth quarter of 2011 and in 2012, and we expect the consumer to remain cautious and value conscious, responding primarily to specific promotions and calls to action. We believe the number of independent retailers serving the homeowner-based segment of the wood flooring market will continue to decline, however, presenting us with an opportunity for market share growth, primarily through store base expansion.

Antidumping and Countervailing Duties Investigation. In October 2010, a conglomeration of domestic manufacturers of multilayered wood flooring filed a Petition for the Imposition of Antidumping and Countervailing Duties (the Petition ) with the United States Department of Commerce (the DOC ) and the United States International Trade Commission (the ITC ) against imports of multilayered wood flooring from China. In December 2010, the ITC made a preliminary determination that there is a reasonable indication that imports of multilayered wood flooring from China have caused injury to the domestic suppliers and, as a result, the DOC continued its investigation. Approximately $7 \%$ to $9 \%$ of our net sales in 2010 were products that fall within the scope of the investigation.

On March 22, 2011, the DOC announced its preliminary determination in the countervailing duty ( CVD ) investigation that Chinese producers have received subsidies ranging from zero to $27.01 \%$, with a rate of $2.25 \%$ for producers other than the mandatory respondents and the 124 adverse facts available producers who did not respond to requests for information. On May 20, 2011, the DOC announced its preliminary determination in the antidumping duty ( AD ) investigation and imposed dumping rates ranging from zero to $82.65 \%$. Subsequently, on June 20 , 2011, the DOC announced that it made significant ministerial errors in calculating the preliminary AD rates. Accordingly, the preliminary rates were amended such that they ranged from zero to $27.12 \%$, with 73 Chinese producers receiving a preliminary rate of $6.78 \%$.

On October 12, 2011, the DOC announced its final determinations in both the CVD and AD investigations in which it concluded that Chinese producers/exporters of the subject products received countervailing subsidies and sold product at less than fair value. With regard to the CVD rates, two producers received a subsidy rate of zero, 124 adverse facts available companies received a rate of $26.73 \%$, and all other Chinese producers/exporters received a rate of $1.50 \%$. As for the AD rates, one producer received a dumping rate of zero, one producer received a rate $2.63 \%$, one producer received a rate of $3.98 \%, 74$ producers received a rate of $3.31 \%$, and all other Chinese producers/exporters received a rate of $58.84 \%$. Based on these figures, our current suppliers of the applicable products are subject to CVD rates of either zero or $1.50 \%$, and AD rates of either zero or $3.31 \%$.

On November 9, 2011, the ITC is scheduled to make its final determination as to whether imports of multilayered wood flooring from China materially injure, or threaten material injury to, the domestic industry. If the ITC finds no such injury or threatened injury, no AD or CVD order will be issued and importers will be entitled to the return of duties previously paid. If the ITC finds such injury or threatened injury, AD and CVD orders will be issued at the final rates determined by the DOC. To the extent the final rates imposed, if any, are lower than the preliminary rates, rebates may be pursued though subsequent proceedings.

Based on these rates and our current sourcing structure, this matter is not expected to have a material adverse effect on our results of operations, financial position or cash flows.

## Off-Balance Sheet Arrangements

We do not have any off-balance sheet arrangements or other financing activities with special-purpose entities.

## Table of Contents

## Critical Accounting Policies and Estimates

Critical accounting policies are those that we believe are both significant and that require us to make difficult, subjective or complex judgments, often because we need to estimate the effect of inherently uncertain matters. We base our estimates and judgments on historical experiences and various other factors that we believe to be appropriate under the circumstances. Actual results may differ from these estimates, and we might obtain different estimates if we used different assumptions or conditions. We have had no significant changes in our critical accounting policies and estimates since our last annual report on Form 10-K for the year ended December 31, 2010.

## Item 3. Quantitative and Qualitative Disclosures About Market Risk.

## Interest Rates.

We are exposed to interest rate risk through the investment of our cash and cash equivalents. We invest our cash in short-term investments with maturities of three months or less. Changes in interest rates affect the interest income we earn, and therefore impact our cash flows and results of operations. In addition, any future borrowings under our revolving credit agreement would be exposed to interest rate risk due to the variable rate of the facility.

We currently do not engage in any interest rate hedging activity and currently have no intention to do so in the foreseeable future. However, in the future, in an effort to mitigate losses associated with these risks, we may at times enter into derivative financial instruments, although we have not historically done so. We do not, and do not intend to, engage in the practice of trading derivative securities for profit.

## Item 4. Controls and Procedures.

Evaluation of disclosure controls and procedures. Our management evaluated, with the participation of our Chief Executive Officer and our Chief Financial Officer, the effectiveness of our disclosure controls and procedures as of the end of the period covered by this quarterly report on Form 10-Q. Based on this evaluation, our Chief Executive Officer and our Chief Financial Officer have concluded that our disclosure controls and procedures were effective as of the end of the period covered by this report.

Changes in internal control over financial reporting. There was no change in our internal control over financial reporting that occurred during the period covered by this quarterly report on Form 10-Q that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

## PART II

## OTHER INFORMATION

## Item 1. Legal Proceedings.

On September 3, 2009, a former store manager and an assistant store manager (together, the Plaintiffs ) filed a putative class action suit against Lumber Liquidators, Inc. ( LLI ) in the Superior Court of California in and for the County of Alameda. The Plaintiffs allege that with regard to certain groups of current and former employees in LLI s California stores, LLI violated California law by failing to calculate and pay overtime wages properly, provide meal breaks, compensate for unused vacation time, reimburse for certain expenses and maintain required employment records. The Plaintiffs also claim that LLI did not calculate and pay overtime wages properly for certain of LLI s non-exempt employees, both in and out of California, in violation of federal law. In their suit, the Plaintiffs seek compensatory damages, certain statutory penalties, costs, attorney s fees and injunctive relief. LLI removed the case to the United States District Court for the Northern District of California. In an order dated March 2, 2011, the court denied without prejudice the Plaintiffs motion for conditional class certification of non-exempt employees throughout the country. LLI intends to continue to defend the claims in this suit vigorously. While there is a reasonable possibility that a material loss may be incurred, we cannot estimate the loss or range of loss, if any, to us at this time.

We also are, from time to time, subject to claims and disputes arising in the normal course of business. In the opinion of management, while the outcome of any such claims and disputes cannot be predicted with certainty, our ultimate liability in connection with these matters is not expected to have a material adverse effect on our results of operations, financial position or cash flows.

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## Table of Contents

## Item 1A. Risk Factors.

In addition to the other information set forth in this report, you should carefully consider the factors discussed in Part I, Item 1A, Risk Factors, in our annual report on Form 10-K for the year ended December 31, 2010, which could materially affect our business, financial condition or future results. Other than the risk factor described below, there have been no material changes to those risk factors since we filed our fiscal 2010 annual report on Form 10-K. The risks described in our annual report on Form 10-K and in this report are not the only risks we face. Additional risks and uncertainties not currently known to us or that we currently deem to be immaterial also may materially adversely affect our business, financial condition and/or results of operations.

## The establishment of our Representative Office in China may present increased legal and operational risks.

In September 2011, we acquired certain assets of Sequoia relating to Sequoia s quality control and assurance, product development and logistics operations in China. In connection with the transaction, we have established a representative office in Shanghai, China. We have limited experience with the legal and regulatory practices and requirements in China. As a result, we may incur additional costs in complying with applicable Chinese laws and regulations. Further, if we fail to comply with applicable laws and regulations, we could be subject to legal risk.

Through our representative office, we intend to assume direct control of sourcing previously managed by Sequoia in China. As we assume such control, we may not realize the benefits from the transaction that we expect or on the timetable that we currently anticipate. Moreover, as part of the transaction, we intend to retain certain key Sequoia personnel. If we lose the services of these key employees, and others who may staff our representative office, our ability to operate effectively in China may be harmed.

## Item 2. Unregistered Sales of Equity Securities and Use of Proceeds.

None.

Item 3. Defaults Upon Senior Securities.

None.

## Item 4. (Removed and Reserved).

## Item 5. Other Information.

None.

## Item 6. Exhibits.

The exhibits listed in the exhibit index following the signature page are furnished as part of this report.

Table of Contents

## SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, as amended, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

LUMBER LIQUIDATORS HOLDINGS, INC.
(Registrant)
Date: October 27, 2011
By: /s/ Daniel E. Terrell
Daniel E. Terrell
Chief Financial Officer
(Principal Financial and Principal Accounting Officer)

## Table of Contents

## EXHIBIT INDEX

## Exhibit

## Number

## Exhibit Description

31.01 Certification of Principal Executive Officer of Lumber Liquidators Holdings, Inc. pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
31.02 Certification of Principal Financial Officer of Lumber Liquidators Holdings, Inc. pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
32.01 Certification of Principal Executive Officer and Principal Financial Officer of Lumber Liquidators Holdings, Inc. pursuant to Section 906 of the Sarbanes-Oxley act of 2002

101* The following financial statements from the Company s Form 10-Q for the quarter ended September 30, 2011, formatted in XBRL: (i) Condensed Consolidated Balance Sheets, (ii) Condensed Consolidated Statements of Income, (iii) Condensed Consolidated Statements of Cash Flows (iv) Notes to Condensed Consolidated Financial Statements

[^1]
[^0]:    1 We generally consider a store comparable on the first day of the thirteenth full calendar month after opening.
    2 Average sale, calculated on a total company basis, is defined as the average invoiced sale per customer, measured on a monthly basis and excluding transactions of less than $\$ 250$ (which are generally sample orders, or add-ons or fill-ins to previous orders) and of more than $\$ 30,000$ (which are usually contractor orders).
    3 Approximated by applying our average sale to total net sales at comparable stores.

[^1]:    * Furnished herewith

